



Acer is dedicated to providing customers with market-leading business solutions that help them be innovative, stay productive and support their well-being.

With public health concerns over the SARS-CoV-2 virus and COVID-19 disease, also known as Coronavirus, spreading worldwide, Acer wants customers to have the information they need to effectively clean Acer commercial devices and to assist customers in maintaining a healthy work environment.

The Centers for Disease Control and Prevention (CDC) recommends cleaning surfaces, followed by disinfection, as a best practice for the prevention of Coronavirus and other viral respiratory illnesses in households and community settings.



ACER CLEANING GUIDANCE FOR BUSINESS DEVICES

Safety Instructions for Cleaning and Servicing your Acer Product

What are the recommended procedures for cleaning or servicing my computer?

Cleaning and Disinfecting Your Computer:

When cleaning the computer, follow these steps:

- Turn off the computer and remove the battery pack if applicable.
- Disconnect the AC adapter.
- Use a soft, moist cloth. Do not use liquid or aerosol cleaners.
- Use a can of compressed air to remove dust from vents, fans and beneath the keys on your keyboard. Make sure your computer is off and unplugged. Hold the can of compressed air upright, and use short bursts of air to blow out the dust. Make sure to follow the manufacturer instructions for using compressed air.
- To disinfect your computer, use 70% isopropyl alcohol cleaning wipes to gently clean hard, nonporous external surfaces. Don't use ethyl alcohol or other liquid cleaners.

Product servicing:

Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltage points or other risks. You should contact Acer immediately if you feel your product requires service. Unplug this product from the wall outlet and contact Acer when:

- The power cord or plug is damaged, cut or frayed.
- Liquid was spilled into the product.
- The product was exposed to rain or water.
- The product has been dropped or the case has been damaged.
- The product exhibits a distinct change in performance, indicating a need for service.
- The product does not operate normally after following the operating instructions.

Note: A discharge of static electricity from finger or other electrostatic conductors can seriously damage a battery, or other electronic components and cause loss of information. Discharge static electricity by touching an unpainted metal surface before handling an electronic device.